



P.O. Box 240  
Columbia, TN 38402

## **IMPORTANT NOTICE: Your Medicare prescription drug plan won't be offered in 2025.**

<date>

<Member Name>

<Member Address>

<Address>

### **Important Notice about Changes to Your Medicare Prescription Drug Coverage**

**Keep this letter. It's proof that you have a special right to join a Medicare plan.**

Dear <Member Name>,

Members Health Insurance Company won't offer your Medicare prescription drug plan in 2025. This means that your prescription drug coverage through Members Health Insurance Company will end December 31, 2024. You'll need to join another Medicare prescription drug plan to get prescription drug coverage.

#### **What do you need to do?**

You will need to join another Medicare prescription drug plan to get prescription drug coverage after December 31, 2024. Because your plan will no longer be offered, you need to choose how you want to get your prescription drug coverage. If you don't choose another prescription drug plan by December 31, 2024, you won't have drug coverage starting January 1, 2025.

If you have not chosen a prescription drug plan by December 31, 2024, you still have other opportunities to join a drug plan. Because your plan will no longer be available to you, and to provide you additional time to evaluate your options, you have a special opportunity to join a new prescription drug plan any time until February 28, 2025. If you join a new Medicare prescription drug plan AFTER December 31, your coverage in the new plan won't start until the month after you join.

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If you qualify for Extra Help now and in 2025, Medicare will mail you a blue notice by late October. The blue notice informs people who qualify for Extra Help that they'll be automatically reassigned to a new Medicare prescription drug plan or they can choose another Medicare prescription drug plan.

## **What happens if you don't join another Medicare prescription drug plan?**

If you don't join another Medicare prescription drug plan, you won't have prescription drug coverage in 2025 and you may have to pay a lifetime Part D late-enrollment penalty if you have a break in coverage for 63 days or more, even if you join a prescription drug plan later.

## **How do you get help comparing Medicare plans?**

You have choices in how you get your Medicare coverage. You can join a Medicare health plan with prescription drug coverage or remain in Original Medicare and join another Medicare prescription drug plan. It's important to have coverage for your doctor visits and prescription drugs. Visit [Medicare.gov](https://www.Medicare.gov) or refer to your Medicare & You handbook for a list of Medicare health and prescription drug plans in your area. You may also refer to the attached list of Medicare health and prescription drug plans in your area. If you want to join one of these plans, call the plan to get information about their costs, rules, and coverage.

You can also get help comparing plans if you:

- **Call Alabama State Health Insurance Assistance Program (Alabama SHIP) at 1-877-425-2243, TTY: 711, 8am to 5pm, M-F local time.** Counselors are available to answer your questions, discuss your needs, and give you information about your options. All counseling is **free**.
- **Call 1-800-MEDICARE (1-800-633-4227).** Tell them you got a letter saying your plan isn't going to be offered next year and you want help choosing a new plan. This toll-free help line is available 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.
- **Visit [Medicare.gov](https://www.Medicare.gov).** Medicare's official web site has tools that can help you compare plans and get answers to your questions. Click the "Find plans" tab to compare the plans in your area.

**Note:** Medicare isn't part of the Health Insurance Marketplace. Following the instructions in this letter will ensure that you are reviewing Medicare plans and not Marketplace options.

**Important: If you have employer or union prescription drug coverage, contact your employer or union before you join a new plan. Ask how joining another plan will affect your employer or union benefits.**

Disregard any 2025 plan materials you received before October 1, 2024.

If you need more information, please call us at 1-866-509-7462, TTY 711, 8am – 8pm, 7 days a week, local time. Tell the customer service representative you got this letter.

Keep this letter. It's proof that you have a special right to join a Medicare plan.

We have appreciated your business over the years and hope to continue to have the opportunity to serve your insurance needs in the future. We apologize for any inconvenience this may have caused. Please feel free to contact us if you have questions or need further assistance.

Sincerely,

Members Health Insurance Company

You can get this information for free in other formats, such as large print, braille, or audio. Call 1-866-509-7462. The call is free.

“ATTENTION: If you speak a foreign language, language assistance services, free of charge, are available to you. Call 1-866-509-7462 (TTY: 711).”

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## Organization Replacement Report

Contract ID	Org. Name	ALABAMA State	County	Customer Service Phone	Customer Service Phone TTY	Contract Type
H0104	BLUE CROSS AND BLUE SHIELD OF ALABAMA	AL	Autauga, Baldwin, Barbour, Bibb, Blount, Bullock, Butler, Calhoun, Chambers, Cherokee, Chilton, Choctaw, Clarke, Clay, Cleburne, Coffee, Colbert, Conecuh, Coosa, Covington, Crenshaw, Cullman, Dale, Dallas, DeKalb, Elmore, Escambia, Etowah, Fayette, Franklin, Geneva, Greene, Hale, Henry, Houston, Jackson, Jefferson, Lamar, Lauderdale, Lawrence, Lee, Limestone, Lowndes, Macon, Madison, Marengo, Marion, Marshall, Mobile, Monroe, Montgomery, Morgan, Perry, Pickens, Pike, Randolph, Russell, St. Clair, Shelby, Sumter, Talladega, Tallapoosa, Tuscaloosa, Walker, Washington, Wilcox, Winston	(888) 234-8266	711	Local PPO

H0154	VIVA HEALTH, INC.	AL	<p>Autauga, Baldwin, Bibb, Blount, Bullock, Calhoun, Chambers, Cherokee, Chilton, Colbert, Crenshaw, Cullman, Dale, Dallas, Elmore, Etowah, Fayette, Franklin, Geneva, Henry, Houston, Jackson, Jefferson, Lauderdale, Lee, Limestone, Lowndes, Macon, Madison, Marshall, Mobile, Montgomery, Morgan, Pike, St. Clair, Shelby, Talladega, Tallapoosa, Tuscaloosa, Walker</p>	(800) 633-1542	711	HMO/HMO POS
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H0432	UNITEDHEALTH HCARE OF THE MIDLANDS, INC.	AL		<p>Autauga, Baldwin, Barbour, Bibb, Blount, Bullock, Butler, Calhoun, Chambers, Cherokee, Chilton, Choctaw, Clarke, Clay, Cleburne, Coffee, Colbert, Conecuh, Coosa, Covington, Crenshaw, Cullman, Dale, Dallas, DeKalb, Elmore, Escambia, Etowah, Fayette, Franklin, Geneva, Greene, Hale, Henry, Houston, Jackson, Jefferson, Lamar, Lauderdale, Lawrence, Lee, Limestone, Lowndes, Macon, Madison, Marengo, Marion, Marshall, Mobile, Monroe, Montgomery, Morgan, Perry, Pickens, Pike, Randolph, Russell, St. Clair, Shelby, Sumter, Talladega, Tallapoosa, Tuscaloosa, Walker, Washington, Wilcox, Winston</p>	(877) 370-4874	711	HMO/HMO POS
H0710	CARE IMPROVEMEN T PLUS SOUTH CENTRAL INSURANCE CO.	AL		<p>Autauga, Baldwin, Blount, Calhoun, Elmore, Jefferson, Madison, Marshall, Mobile, Montgomery, Russell, St. Clair</p>	(877) 370-4874	711	Local PPO

<p>H1889</p>	<p>CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO.</p>	<p>AL</p>	<p>Autauga, Baldwin, Barbour, Bibb, Blount, Bullock, Butler, Calhoun, Chambers, Cherokee, Chilton, Choctaw, Clarke, Clay, Cleburne, Coffee, Colbert, Conecuh, Coosa, Covington, Crenshaw, Cullman, Dale, Dallas, DeKalb, Elmore, Escambia, Etowah, Fayette, Franklin, Geneva, Greene, Hale, Henry, Houston, Jackson, Jefferson, Lamar, Lauderdale, Lawrence, Lee, Limestone, Lowndes, Macon, Madison, Marengo, Marion, Marshall, Mobile, Monroe, Montgomery, Morgan, Perry, Pickens, Pike, Randolph, Russell, St. Clair, Shelby, Sumter, Talladega, Tallapoosa, Tuscaloosa, Walker, Washington, Wilcox, Winston</p>	<p>(866) 842-4968</p>	<p>711</p>	<p>Local PPO</p>
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<p>H2802</p>	<p>UNITEDHEALT HCARE OF THE MIDLANDS, INC.</p>	<p>AL</p>	<p>Autauga, Baldwin, Barbour, Bibb, Blount, Bullock, Butler, Calhoun, Chambers, Cherokee, Chilton, Choctaw, Clarke, Clay, Cleburne, Coffee, Colbert, Conecuh, Coosa, Covington, Crenshaw, Cullman, Dale, Dallas, DeKalb, Elmore, Escambia, Etowah, Fayette, Franklin, Geneva, Greene, Hale, Henry, Houston, Jackson, Jefferson, Lamar, Lauderdale, Lawrence, Lee, Limestone, Lowndes, Macon, Madison, Marengo, Marion, Marshall, Mobile, Monroe, Montgomery, Morgan, Perry, Pickens, Pike, Randolph, Russell, St. Clair, Shelby, Sumter, Talladega, Tallapoosa, Tuscaloosa, Walker, Washington, Wilcox, Winston</p>	<p>(844) 867-3487</p>	<p>711</p>	<p>HMO/HMO POS</p>
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H3080	DEVOTED HEALTH PLAN OF ALABAMA INC	AL	<p>Autauga, Baldwin, Bibb, Blount,          Bullock, Butler, Chambers, Cherokee,          Chilton, Clay, Cleburne, Colbert,          Coosa, Cullman, Dallas, DeKalb,          Elmore, Escambia, Etowah, Jackson,          Jefferson, Lauderdale, Lawrence,          Limestone, Lowndes, Macon,          Madison, Marshall, Mobile,          Montgomery, Morgan, Pike,          Randolph, Russell, St. Clair, Shelby,          Talladega, Tallapoosa, Walker,          Winston</p>	(800) 338-6833	711	HMO/HMO POS
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H3239	AETNA BETTER HEALTH, INC. (LA)	AL	<p>Autauga, Baldwin, Barbour, Bibb, Blount, Bullock, Butler, Calhoun, Chambers, Cherokee, Chilton, Choctaw, Clarke, Clay, Cleburne, Coffee, Colbert, Coosa, Covington, Crenshaw, Cullman, Dale, Dallas, DeKalb, Elmore, Escambia, Etowah, Fayette, Franklin, Geneva, Greene, Hale, Henry, Houston, Jackson, Jefferson, Lamar, Lauderdale, Lawrence, Lee, Limestone, Lowndes, Macon, Madison, Marengo, Marion, Marshall, Mobile, Montgomery, Morgan, Perry, Pickens, Pike, Randolph, Russell, St. Clair, Shelby, Talladega, Tallapoosa, Tuscaloosa, Walker, Washington, Wilcox, Winston</p>	(866) 409-1221	711	HMO/HMO POS
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H4091	SIMPRA ADVANTAGE, INC.	AL	<p>Autauga, Baldwin, Barbour, Bibb, Blount, Bullock, Butler, Calhoun, Chambers, Cherokee, Chilton, Choctaw, Clarke, Clay, Cleburne, Coffee, Colbert, Conecuh, Coosa, Covington, Crenshaw, Cullman, Dale, Dallas, DeKalb, Elmore, Escambia, Etowah, Fayette, Franklin, Geneva, Greene, Hale, Henry, Houston, Jackson, Jefferson, Lamar, Lauderdale, Lawrence, Lee, Limestone, Lowndes, Macon, Madison, Marengo, Marion, Marshall, Mobile, Monroe, Montgomery, Morgan, Perry, Pickens, Pike, Randolph, Russell, St. Clair, Shelby, Sumter, Talladega, Tallapoosa, Tuscaloosa, Walker, Washington, Wilcox, Winston</p>	(844) 637-4770	(833) 312-0044	Local PPO
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H4513	HEALTHSPRING G LIFE & HEALTH INSURANCE COMPANY, INC.	AL	<p>Autauga, Baldwin, Bibb, Blount, Cherokee, Chilton, Colbert, Coosa, Cullman, Dallas, DeKalb, Elmore, Etowah, Jackson, Jefferson, Lauderdale, Lawrence, Limestone, Lowndes, Madison, Marshall, Mobile, Montgomery, Morgan, Perry, St. Clair, Shelby, Talladega, Tuscaloosa, Walker</p>	(800) 668-3813	711	HMO/HMO POS
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<p>H5216</p>	<p>HUMANA INSURANCE COMPANY</p>	<p>AL</p>	<p>Autauga, Baldwin, Barbour, Bibb, Blount, Bullock, Butler, Calhoun, Chambers, Cherokee, Chilton, Choctaw, Clarke, Clay, Cleburne, Coffee, Colbert, Conecuh, Coosa, Covington, Crenshaw, Cullman, Dale, Dallas, DeKalb, Elmore, Escambia, Etowah, Fayette, Franklin, Geneva, Greene, Hale, Henry, Houston, Jackson, Jefferson, Lamar, Lauderdale, Lawrence, Lee, Limestone, Lowndes, Macon, Madison, Marengo, Marion, Marshall, Mobile, Monroe, Montgomery, Morgan, Perry, Pickens, Pike, Randolph, Russell, St. Clair, Shelby, Sumter, Talladega, Tallapoosa, Tuscaloosa, Walker, Washington, Wilcox, Winston</p>	<p>(800) 457-4708</p>	<p>711</p>	<p>Local PPO</p>
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H5521	AETNA LIFE INSURANCE COMPANY	AL	<p> Autauga, Baldwin, Barbour, Bibb,  Blount, Bullock, Butler, Calhoun,  Chambers, Cherokee, Chilton,  Choctaw, Clarke, Clay, Cleburne,  Coffee, Colbert, Coosa, Covington,  Crenshaw, Cullman, Dale, Dallas,  DeKalb, Elmore, Escambia, Etowah,  Fayette, Franklin, Geneva, Greene,  Hale, Henry, Houston, Jackson,  Jefferson, Lamar, Lauderdale,  Lawrence, Lee, Limestone, Lowndes,  Macon, Madison, Marengo, Marion,  Marshall, Mobile, Montgomery,  Morgan, Perry, Pickens, Pike,  Randolph, Russell, St. Clair, Shelby,  Talladega, Tallapoosa, Tuscaloosa,  Walker, Washington, Wilcox,  Winston </p>	(800) 282-5366	711	Local PPO
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<p>H5619</p>	<p>ARCADIAN HEALTH PLAN, INC.</p>	<p>AL</p>	<p>Autauga, Baldwin, Barbour, Bibb, Blount, Bullock, Butler, Calhoun, Chambers, Cherokee, Chilton, Choctaw, Clarke, Clay, Cleburne, Coffee, Colbert, Conecuh, Coosa, Covington, Crenshaw, Cullman, Dale, Dallas, DeKalb, Elmore, Escambia, Etowah, Fayette, Franklin, Geneva, Greene, Hale, Henry, Houston, Jackson, Jefferson, Lamar, Lauderdale, Lawrence, Lee, Limestone, Lowndes, Macon, Madison, Marengo, Marion, Marshall, Mobile, Monroe, Montgomery, Morgan, Perry, Pickens, Pike, Randolph, Russell, St. Clair, Shelby, Sumter, Talladega, Tallapoosa, Tuscaloosa, Walker, Washington, Wilcox, Winston</p>	<p>(800) 457-4708</p>	<p>711</p>	<p>HMO/HMO POS</p>
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H7849	CIGNA HEALTH AND LIFE INSURANCE COMPANY	AL	Autauga, Baldwin, Bibb, Blount, Cherokee, Chilton, Colbert, Coosa, Cullman, Dallas, DeKalb, Elmore, Etowah, Jackson, Jefferson, Lawrence, Limestone, Lowndes, Madison, Marshall, Mobile, Montgomery, Morgan, Perry, Russell, St. Clair, Shelby, Talladega, Tuscaloosa, Walker	(800) 668-3813	711	Local PPO
H9888	DEVOTED HEALTH INSURANCE COMPANY OF ALABAMA INC	AL	Autauga, Baldwin, Bibb, Blount, Bullock, Butler, Chambers, Cherokee, Chilton, Clay, Cleburne, Colbert, Coosa, Cullman, Dallas, DeKalb, Elmore, Escambia, Etowah, Jackson, Jefferson, Lauderdale, Lawrence, Limestone, Lowndes, Macon, Madison, Marshall, Mobile, Montgomery, Morgan, Pike, Randolph, Russell, St. Clair, Shelby, Talladega, Tallapoosa, Walker, Winston	(800) 338-6833	711	Local PPO



R0110	HUMANA INSURANCE COMPANY	AL	<p>Autauga, Baldwin, Barbour, Bibb, Blount, Bullock, Butler, Calhoun, Chambers, Cherokee, Chilton, Choctaw, Clarke, Clay, Cleburne, Coffee, Colbert, Conecuh, Coosa, Covington, Crenshaw, Cullman, Dale, Dallas, DeKalb, Elmore, Escambia, Etowah, Fayette, Franklin, Geneva, Greene, Hale, Henry, Houston, Jackson, Jefferson, Lamar, Lauderdale, Lawrence, Lee, Limestone, Lowndes, Macon, Madison, Marengo, Marion, Marshall, Mobile, Monroe, Montgomery, Morgan, Perry, Pickens, Pike, Randolph, Russell, St. Clair, Shelby, Sumter, Talladega, Tallapoosa, Tuscaloosa, Walker, Washington, Wilcox, Winston</p>	(800) 457-4708	711	Regional CCP
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<p>S1030</p>	<p>BCBS OF ALABAMA &amp; UTIC INSURANCE COMPANY</p>	<p>AL</p>	<p>Autauga, Baldwin, Barbour, Bibb, Blount, Bullock, Butler, Calhoun, Chambers, Cherokee, Chilton, Choctaw, Clarke, Clay, Cleburne, Coffee, Colbert, Conecuh, Coosa, Covington, Crenshaw, Cullman, Dale, Dallas, DeKalb, Elmore, Escambia, Etowah, Fayette, Franklin, Geneva, Greene, Hale, Henry, Houston, Jackson, Jefferson, Lamar, Lauderdale, Lawrence, Lee, Limestone, Lowndes, Macon, Madison, Marengo, Marion, Marshall, Mobile, Monroe, Montgomery, Morgan, Perry, Pickens, Pike, Randolph, Russell, St. Clair, Shelby, Sumter, Talladega, Tallapoosa, Tuscaloosa, Walker, Washington, Wilcox, Winston</p>	<p>(800) 327-3998</p>	<p>711</p>	<p>PDP</p>
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S4802	WELLCARE PRESCRIPTION INSURANCE, INC.	AL	<p>Autauga, Baldwin, Barbour, Bibb, Blount, Bullock, Butler, Calhoun, Chambers, Cherokee, Chilton, Choctaw, Clarke, Clay, Cleburne, Coffee, Colbert, Conecuh, Coosa, Covington, Crenshaw, Cullman, Dale, Dallas, DeKalb, Elmore, Escambia, Etowah, Fayette, Franklin, Geneva, Greene, Hale, Henry, Houston, Jackson, Jefferson, Lamar, Lauderdale, Lawrence, Lee, Limestone, Lowndes, Macon, Madison, Marengo, Marion, Marshall, Mobile, Monroe, Montgomery, Morgan, Perry, Pickens, Pike, Randolph, Russell, St. Clair, Shelby, Sumter, Talladega, Tallapoosa, Tuscaloosa, Walker, Washington, Wilcox, Winston</p>	(888) 550-5252	711	PDP
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S5601	SILVERSCRIPT INSURANCE COMPANY	AL	<p>Autauga, Baldwin, Barbour, Bibb, Blount, Bullock, Butler, Calhoun, Chambers, Cherokee, Chilton, Choctaw, Clarke, Clay, Cleburne, Coffee, Colbert, Conecuh, Coosa, Covington, Crenshaw, Cullman, Dale, Dallas, DeKalb, Elmore, Escambia, Etowah, Fayette, Franklin, Geneva, Greene, Hale, Henry, Houston, Jackson, Jefferson, Lamar, Lauderdale, Lawrence, Lee, Limestone, Lowndes, Macon, Madison, Marengo, Marion, Marshall, Mobile, Monroe, Montgomery, Morgan, Perry, Pickens, Pike, Randolph, Russell, St. Clair, Shelby, Sumter, Talladega, Tallapoosa, Tuscaloosa, Walker, Washington, Wilcox, Winston</p>	(866) 235-5660	711	PDP
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S5617	<p>MEDCO CONTAINMEN T LIFE AND MEDCO CONTAINMEN T NY</p>	AL	<p>Autauga, Baldwin, Barbour, Bibb, Blount, Bullock, Butler, Calhoun, Chambers, Cherokee, Chilton, Choctaw, Clarke, Clay, Cleburne, Coffee, Colbert, Conecuh, Coosa, Covington, Crenshaw, Cullman, Dale, Dallas, DeKalb, Elmore, Escambia, Etowah, Fayette, Franklin, Geneva, Greene, Hale, Henry, Houston, Jackson, Jefferson, Lamar, Lauderdale, Lawrence, Lee, Limestone, Lowndes, Macon, Madison, Marengo, Marion, Marshall, Mobile, Monroe, Montgomery, Morgan, Perry, Pickens, Pike, Randolph, Russell, St. Clair, Shelby, Sumter, Talladega, Tallapoosa, Tuscaloosa, Walker, Washington, Wilcox, Winston</p>	(800) 222-6700	711	PDP
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<p>S5884</p>	<p>HUMANA INSURANCE COMPANY</p>	<p>AL</p>	<p>Autauga, Baldwin, Barbour, Bibb, Blount, Bullock, Butler, Calhoun, Chambers, Cherokee, Chilton, Choctaw, Clarke, Clay, Cleburne, Coffee, Colbert, Conecuh, Coosa, Covington, Crenshaw, Cullman, Dale, Dallas, DeKalb, Elmore, Escambia, Etowah, Fayette, Franklin, Geneva, Greene, Hale, Henry, Houston, Jackson, Jefferson, Lamar, Lauderdale, Lawrence, Lee, Limestone, Lowndes, Macon, Madison, Marengo, Marion, Marshall, Mobile, Monroe, Montgomery, Morgan, Perry, Pickens, Pike, Randolph, Russell, St. Clair, Shelby, Sumter, Talladega, Tallapoosa, Tuscaloosa, Walker, Washington, Wilcox, Winston</p>	<p>(800) 281-6918</p>	<p>711</p>	<p>PDP</p>
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<p>S5921</p>	<p>UNITEDHEALT HCARE INS. CO. &amp; UHC INS. CO. OF NY</p>	<p>AL</p>	<p>Autauga, Baldwin, Barbour, Bibb, Blount, Bullock, Butler, Calhoun, Chambers, Cherokee, Chilton, Choctaw, Clarke, Clay, Cleburne, Coffee, Colbert, Conecuh, Coosa, Covington, Crenshaw, Cullman, Dale, Dallas, DeKalb, Elmore, Escambia, Etowah, Fayette, Franklin, Geneva, Greene, Hale, Henry, Houston, Jackson, Jefferson, Lamar, Lauderdale, Lawrence, Lee, Limestone, Lowndes, Macon, Madison, Marengo, Marion, Marshall, Mobile, Monroe, Montgomery, Morgan, Perry, Pickens, Pike, Randolph, Russell, St. Clair, Shelby, Sumter, Talladega, Tallapoosa, Tuscaloosa, Walker, Washington, Wilcox, Winston</p>	<p>(866) 460-8854</p>	<p>711</p>	<p>PDP</p>
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S6946	CLEAR SPRING HEALTH INSURANCE COMPANY	AL	<p>Autauga, Baldwin, Barbour, Bibb, Blount, Bullock, Butler, Calhoun, Chambers, Cherokee, Chilton, Choctaw, Clarke, Clay, Cleburne, Coffee, Colbert, Conecuh, Coosa, Covington, Crenshaw, Cullman, Dale, Dallas, DeKalb, Elmore, Escambia, Etowah, Fayette, Franklin, Geneva, Greene, Hale, Henry, Houston, Jackson, Jefferson, Lamar, Lauderdale, Lawrence, Lee, Limestone, Lowndes, Macon, Madison, Marengo, Marion, Marshall, Mobile, Monroe, Montgomery, Morgan, Perry, Pickens, Pike, Randolph, Russell, St. Clair, Shelby, Sumter, Talladega, Tallapoosa, Tuscaloosa, Walker, Washington, Wilcox, Winston</p>	(877) 317-6082	711	PDP
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